



### Join Us for Holiday Treats

Stop by our office any of the first three Tuesdays in December—the 3rd, 10th, or 17th—from 8:30am to 4:30pm for refreshments and a DIRECTV Stream demo. We'd love to see you!



### Business Office Closed

**Tuesday, December 24th, 2024**

Christmas Eve

**Wednesday, December 25th, 2024**

Christmas Holiday

**Wednesday, January 1st, 2025**

New Year's Holiday

### KMTelecom

18 Second Avenue NW  
Kasson, MN 55944-1491  
507-634-2511

Local call for KMTelecom customers in Kasson, Mantorville, Rock Dell and Dodge Center

### Office Hours

Monday-Friday 8:00am to 5:00pm  
For help with service problems during non-business hours, please call 507-634-2505.

### 24/7 Internet Help Desk

Kasson, Mantorville Area 507-634-2575  
Rock Dell Area 507-634-2575 (FREE call)  
Dodge Center Area 507-633-2575

### Visit Us Online

[www.kmtel.com](http://www.kmtel.com)

### Stay Up to Date

Follow KMTelecom on Facebook and Instagram @kmtelcomwhippet



*Build magical* **MOMENTS**  
**WE WISH YOU A BEAR-Y MERRY CHRISTMAS**

Excitement always builds during the Christmas season. What will you be building? A snowman (or snowbear)? A fun-filled schedule of activities? A collection of homemade gifts or treats?

Whatever you build, we hope you also form even stronger connections with your friends, family, and community. KMTelecom is grateful for your support of our local company and honored to help you connect with the world.

## ENJOY THE HOLIDAYS!

Our office will be closed on December 24th-25th and January 1st. Our after-hours help desk will be available at 507-634-2505.

## Christmas Trees Shine Brightly With Fiber Optics

We usually talk about fiber optics in relationship to our fiber network, but since it's the holiday season, let's look at fiber optic Christmas trees. While they became popular in the early 2000s, patents for fiber-optic Christmas trees date back to 1973. In 1989, Hammacher Schlemmer, a luxury gift store in New York, created a Christmas tree with 200 fiber-optic flowers that changed color. That tree cost \$6,500.

Thankfully, fiber-optic Christmas trees are now available for much less money. They offer advantages including these:

- Lights are built directly into the tree itself, so you don't have to mess with strings of lights.
- Fiber-optic technology gives artificial Christmas trees an almost ethereal glow, with the light appearing to come from the tree itself.
- They come in many shades besides the traditional green — such as black, pink, blue, white, and gold.

**You can't get fiber-optic Christmas trees from KMTelcom, but you can get fiber internet. Check out the speeds at [www.kmtel.com](http://www.kmtel.com).**



## Fiber Internet Gives Gamers the Competitive Edge

For serious gamers, every advantage counts. The difference between winning and losing in high-stakes tournaments, where reaction times and precision are critical, can come down to whose internet connection is better. That's why pro gamers and esports athletes often rely on fiber internet.

Even if the gamers in your household just play for fun, they'll still enjoy the many benefits offered by fiber internet:

**High bandwidth** – Bandwidth is defined as an internet connection's maximum capacity. Fiber internet is perfect for households with multiple members who want the ability to enjoy online activities simultaneously without sacrificing quality or speed. Streaming games, in particular, require more bandwidth than typical online gaming sessions.

**Faster download and upload speeds** – Download speed refers to the amount of time required to transmit a file from an online server onto a device, while upload speed refers to the amount of time required to transmit data from a device onto an online server. As these speeds increase, the game becomes more responsive to the player's directives. Faster download and upload speeds result in smoother gameplay with a lower ping rate and lower latency.

**Lower ping rate** – Ping refers to a request sent from one server to another server on the same network, so the ping rate refers to the time it takes an internet connection to respond after the request and provide a result. A lower ping rate means a quicker response time during gameplay.

**Low packet loss** – Packet loss happens when pieces of data don't arrive, which can cause performance degradation — something gamers definitely don't want. The goal is to have all data actually arriving.

**Low jitter** – Jitter typically occurs when packets don't arrive in the same order they were sent, which can cause audio and/or video to buffer or lag.

**Low latency** – Latency (or delay) is the amount of time it takes for packets to get from their source to their destination. This is critical for gamers, since they need to immediately see on screen what they're doing with their controller and keys. Too much delay degrades the experience.

**KMTelcom offers fiber internet service that's a winner for gamers (and everyone else). Call 507-634-2511 for details.**

# What's the Best Christmas Movie From Every Decade?

New Christmas movies are released every year, but only a few become classics. Movieweb.com selected the best Christmas movie of each decade, from the 1940s to the 2020s. Have you seen them all? If not, make that a goal for this season!

***It's a Wonderful Life (1946)*** One of the greatest Christmas movies of all time, it follows George Bailey (James Stewart) as he learns what life would be like had he never existed.

***White Christmas (1954)*** Starring Bing Crosby, this follows a talented bunch of performers as they try to save a failing Vermont Inn. Set during World War II, it's emotionally riveting yet surprisingly cheery.

***A Charlie Brown Christmas (1965)*** What's not to love? There are adorable characters, an exquisite musical score, and a beautifully simple story that speaks to viewers of all ages.

***Santa Claus is Comin' to Town (1970)*** Using unique stop-motion animation, this tells the origin story of orphan Kris Kringle and the myriad of characters who help Kris become the Santa Claus we know and love today.

***A Christmas Story (1983)*** Ralphie, a young boy who desperately wants a BB gun for Christmas, is the perfect representation of what being a kid was like in the 1980s.

***Home Alone (1990)*** The McCallister family accidentally leave their son Kevin behind when they travel to France for the holidays. Kevin must single-handedly protect his family home from a duo of robbers.

***Elf (2003)*** Will Ferrell's incredible performance as Buddy, a human man raised by Santa's elves at the North Pole, makes this one of the best, and funniest, Christmas movies ever.

***The Grinch (2018)*** Based on the classic Dr. Seuss tale, "How the Grinch Stole Christmas," this movie is silly, witty, and colorful. Benedict Cumberbatch is the voice of Grinch.

***Spirited (2022)*** Beloved actors Will Ferrell and Ryan Reynolds reinvent Charles Dickens' classic tale, "A Christmas Carol." The Ghost of Christmas Present takes audiences on a music-filled adventure.

**To find out where to watch these and other Christmas movies, search the movie library at [mybundle.tv/kmtel/shows-and-movies](https://mybundle.tv/kmtel/shows-and-movies). You can save some money by moving over to streaming TV! Call our customer service team at 507-634-2511 to discuss your options.**



## We Really Believe in Real Service from Real People

While KMTelecom offers modern communications technology, we take a somewhat old-fashioned approach to customer service. For example, a real person answers the phone when you call. You receive real help when you walk into our office with questions. And our technicians take a real interest in resolving issues real fast. We really want to please you!

**\$25**

**Win a \$25 Credit on Your KMTelecom Bill**

Fill out this form, clip it, and return it with your next bill by December 31st, 2024 for a chance to win a **\$25 credit** to your account. One winner per newsletter will be selected.

Name: \_\_\_\_\_

Phone #: \_\_\_\_\_

To qualify for the drawing, please answer the question below. (The answer can be found in this issue.)

Which days will KMTelecom serve holiday treats in the office?

\_\_\_\_\_

**Congratulations to our September 2024 winner, Ronald Whiteaker, Kasson, MN.**



## Combine Fiber Internet With the TV Channels You Love the Most

As a reminder, KMTelcom will be discontinuing traditional KMTV service effective June 1st, 2025. In the meantime, we encourage you to explore streaming alternatives.

### So, what can you do next?

- Visit [www.kmtel.com/streaming-tv](http://www.kmtel.com/streaming-tv) to explore our extensive resources on all things streaming.
- Call us at 507-634-2511 to chat with our customer service team. They'll be happy to help you find a streaming option that best fits your needs.
- Stop by our office to see a live demo of DIRECTV STREAM in action.
- Combine your preferred streaming service with our fiber internet and enjoy all the channels you love to watch!

As always, we thank you for your understanding and continued support.



This has been a busy year of construction, and we're excited to continue our broadband expansion into 2025!

### Rock Dell 2023 Fiberhood

Construction is now complete and fully tested! All customers have been converted to our new fiber network and are enjoying internet speeds of up to 1 Gig. We're thrilled to have delivered this upgrade to customers in the area!

### New Fiberhoods

We have expanded to two new areas: **Airport Border 2024** and **Rural Byron & Salem Corners**. Construction in these fiberhoods is complete, and testing is underway. Residents who pre-registered for services will be converted to the new network very soon.

### Upcoming Expansion

Thanks to Minnesota's Border-to-Border Broadband Development Grant Program, KMTelcom will be expanding our fiber network to include yet another area: **Rural North Byron**. This new fiberhood will include 82 homes and businesses in Genoa, Douglas, and surrounding rural areas. Residents and businesses in this fiberhood are encouraged to pre-register at [www.kmtelcomfiber.com](http://www.kmtelcomfiber.com). By pre-registering, you're giving us permission to include your service address in our construction plan, so don't wait. Sign up today!

We're expecting the Rural North Byron construction to begin late-summer 2025. Once construction is complete and fully tested, our customer service team will follow up with those who pre-registered to get them connected to the fastest and most reliable fiber network in the area!

